Microsoft Dynamics™ SL

Benefits

- **Gain financial flexibility**
  Set up and control customer records by means of a wide variety of options, including the ability to define unique business parameters and control information such as default bank accounts, aging periods, and customer history retention.

- **Minimize support costs**
  Reduce time spent entering customer information by using customer class defaults. Enter data in batch mode, allowing for review prior to posting or, in real time, updating customer balances for current information.

- **Improve productivity**
  Speed data entry with recurring invoice options that automatically default payment terms and other fields defined in the customer maintenance record. Apply payments manually or automatically to generate recurring invoices on a monthly or periodic basis.

- **Manage credit and cash flow**
  Handle multiple types of credit and track your collections and cash flow. Perform credit checks, track credit limits, and receive alerts when credit limits are exceeded or when a customer has exceeded a due date by a specified number of days.

- **Invoice flexibly**
  Print original invoices or reprint Copies of existing invoices, to get your customers the information they need about their accounts. Print in-process invoices or memos instantly.

Actively manage your customer accounts and identify problems before they occur. Flexible, integrated functions provide you with detailed information and reporting to monitor receivables and do what you need to enhance your cash flow and bottom line.

Set Up
customer records and control information such as default bank accounts and customer history retention

Print
invoices or memos instantly using the Quick Print button

Microsoft Dynamics SL

FEATURES	BENEFITS
Easy Payment Processing	Apply payments and credit memos to specific unpaid invoices by using several automatic payment application options to keep customer payment information consistent and accurate.
Thorough Transaction Information	Work with a variety of standard reports, including aged receivables, customer trial balance, accounts receivable transactions, document register, recurring invoices, statement cycles, and the accounts receivable batch register.
Extended Reporting Options	Customize reports to provide the information your business needs. Sort, select, and filter on any field in a report, and then export the data to multiple formats, including Microsoft Office Excel, for further analysis. With business portal, you can provide managers and other users with Web-based access to reports.
Current Balance Information	Review customer details and drill down to source documents for more detailed information. Easily locate closed or open customer documents and the payments applied to them.
Balance Write-off	Dismiss inactive or small balances during payment application or by using the Small Balance/Credit Write-Off screen.
Powerful Posting Options	Post transaction batches to future or prior periods for period posting control. Manage all customers as a group within a given control account or sub-account. Make easy credit/debit adjustments, payment application reversals, and corrections.
Reliable Controls	Determine customer status and gain more control over sales functions by designating customers as active, inactive, one time, or on credit or administrative hold.
Productivity Enhancements	With Microsoft Dynamics SL Multi-Company, distribute invoices to various companies and automatically generate intercompany entries that eliminate the need for manual adjustments and reclassifications.
Flexible Invoicing	Generate recurring invoices automatically. Add or change customer information during invoice entry and calculate document discount and due dates with flexible terms definition.
Customized Setup	Define unique business parameters, such as default values and selection options. Group customers by classes you define, and easily change terms or due dates for multiple customers in a single action.
Wide-Ranging Options	Set terms for calculating document discount dates and due dates, use balance-forward and open-item statements, and apply any mix of the comprehensive service and finance charges available.

For more information about Microsoft Dynamics™ SL, visit: **www.synergybusiness.com** or call 800.481.8590

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